Peer Group
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Urban Transportation Peer Group Summary

FY 2021 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

Number of Systems in Peer Group: 12

	Trips	Miles	Hours	Federal Funds	State Funds	Local Funds	Other Funds
Minimum	11,971	53,735	4,542	$0	$0	$0	$0
Average	149,169	393,375	26,071	$1,554,263	$25,471	$580,463	$61,813
Maximu	328,246	875,591	62,665	$3,431,507	$98,031	$3,836,638	$741,754
St. Dev.	95,913	262,272	16,938	$1,290,911	$38,203	$1,071,478	$214,126

Average Trips in Thousands

Average Miles in Thousands

Average Hours in Thousands

Trips, Miles and Hours By Mode

Mode	Trips	Miles	Hours
DIAL-A-RIDE	122,782	1,042,280	69,930
FIXED ROUTE	1,667,247	3,678,225	242,917
LIGHT RAIL	0	0	0
STREET CAR	0	0	0
TOTAL	**1,790,029**	**4,720,505**	**312,847**

Trips by Day Type

Efficiency By Mode

Trips Per Mile

Trips Per Hour

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Benchmarking Statistics

	Fixed Route (FR)			*All Modes*		
	Acceptable	**Median**	**Superior**	**Acceptable**	**Median**	**Superior**
Operating Ratio:	0.41	0.27	0.13	0.01	0.26	0.51
Cost Per Trip:	$19.89	$12.79	$5.68	$21.64	$13.86	$6.08
Trips Per Hour:	4.40	7.05	9.70	4.70	6.30	7.91

Low numbers for $ values, high numbers for performance are best
Superior = value at 85th percentile
Median = value at 50th percentile
Acceptable = Median - (Superior - Median)

Operating Ratio is the total Farebox and Local Contributions divided by the total operating expenses. This statistic is a measure of the local contribution to the transportation system.

Cost per trip is calculated using the total system expenses divided by the total number of trips.

Capital expenses and revenues are not included.

Operating Ratio By Year (All Modes)

Administrative and Operating Funds Only

Cost Per Trip By Year (All Modes)

Administrative and Operating Funds Only

Trips Per Hour By Year (All Modes)

Administrative and Operating Funding Sources

Data Summary (All Modes)

	2020	2021	% Change
Miles:	5,217,924	4,720,505	-10%
Hours:	338,445	312,847	-8%
Total Trips:	2,138,485	1,790,029	-16%

Peers

GOCARY	CONCORD/KANNAPOLIS
GASTONIA	GOLDSBORO
GREENVILLE	HENDERSON CITY
JACKSONVILLE	ROCKY MOUNT
SALISBURY	WPRTA
BURLINGTON	CARTS